

SHIPPING FEES ONLINE ORDERS

For each order delivered in physical form (irrespective of the number and type of items) we charge the following:

Germany: € 3.00

Rest of Europe: € 4.00

USA: Regular shipping US \$ 5.00
Express shipping (UPS Second Day) US \$ 20.00 per item

Canada*: US \$ 12.00

Mexico*: US \$ 15.00

Rest of the World: Regular shipping € 8.00
Airmail € 20.00 per item

Delivery time for online orders after the products become available

Germany: 2 – 3 days

Rest of Europe: 3 – 14 days

USA: Regular shipping 7-10 business days
Express shipping (UPS Second Day) 2 days

Canada*: 4 – 6 weeks

Mexico*: 5 – 7 weeks

Rest of the World: Regular shipping 10 – 28 days
Airmail 7 -10 days

Please note:

By placing an online order, our trade customers are subject to our usual postage and handling fees.

*Express shipping to Canada and Mexico is not available for web orders. Please call our warehouse at +49-(0)8191-97000-214 or toll-free (for calls from North America only) 800-208-144 for express orders to Canada or Mexico.

METHODS OF PAYMENT FOR ONLINE ORDERS

Individual customers:

Germany: Credit Card* / Automatic Debit Transfer (only available to customers with a German bank account)

Rest of Europe: Credit Card*

USA, Canada, Mexico: Credit Card* / Prepaid order (by check, travelers check, money order)

Rest of the World: Credit Card*

Trade or institutional customers:

Germany: Credit Card* / Automatic Debit Transfer (only available to customers with a German bank account) / Invoice

Rest of Europe: Credit Card* / Invoice

USA, Canada, Mexico: Credit Card* / Prepaid order (by check, travelers check, money order) / Invoice (Trade and institutional customers can request that they be invoiced if they have an established account and provide their account number and a purchase order number. To establish a trade or institutional account, please call 703-661-1589 or toll-free 800-208-8144 (for calls from North America only))

Rest of the World: Credit Card* / Invoice

* Visa, American Express, MasterCard. Unfortunately, virtual credit cards are not accepted!

01/2006.

No guarantee.

All specifications are subject to change without prior notice.